



Please print clearly below.
Mail or fax this completed form to:

Century Savings Bank
Attn: Joseph J. Dafcik, Compliance Officer
1376 W. Sherman Ave., Suite A.
Vineland, NJ 08360
FAX: (856) 378-5031

CONSUMER COMPLIANT FORM

*Required Fields

Questions? Call (856) 457-3422 ext. 1035

YOUR INFORMATION

Salutation: Mr. Mrs. Ms. Dr. *Name: _____

Please provide either a mail address or e-mail address so that we can contact you.

*Address: _____
City State Zip Code Country

E-mail: _____

*Phone: _____ Alternate Phone: _____ *Contact Preference: Mail E-mail

INSTITUTION INFORMATION

*Institution Name: _____

Please provide as much information as possible about the bank or financial institution.

Account / Product Type: _____

*Address: _____
City State Zip Code Country

E-mail: _____ Phone: _____

Please provide contact or location information about the bank or financial institution.

Do not include any personal information such as account numbers or Social Security numbers.

COMPLAINT

*Provide a description of the complaint including the names of those you dealt with at the bank, along with the dates. Tell us what happened. The more information we have about the problem, the faster we can investigate and respond. Do not include any personal information such as account numbers or Social Security numbers.

How can your complaint be satisfactorily addressed? _____

Signature: _____ Date: _____