

PHASE ONE:

# REOPENING OF LOBBIES



On Monday, **July 6<sup>th</sup>**, our branch lobbies are set to reopen.



PLEASE NOTE: At this time, **all lobbies will be OPEN MONDAY – FRIDAY** and operate during their normal hours. Drive-thru service continues to be available Monday – Saturday.

We've been busy getting our branches ready for your return. Here's an outline of the strategy being employed by our team, for the safety of all customers and staff, as we enter this first phase of reopening. We, of course, will continue to monitor conditions and may adjust plans as deemed necessary to protect the health and well-being of our team members, customers, and community.

## Safety First

The safety of our customers and our employees is our top priority. We've taken significant steps to provide a safe and healthy branch environment by enhancing our security and cleaning protocols. Here's what you can expect:

- **Frequent cleaning & disinfecting** – of work stations, drive-thru canisters and high traffic areas throughout the day
- **Clear safety shields** – at each teller station and desk
- **Floor markers** – to help everyone maintain safe social distancing
- **Occupancy limitations** – if a lobby becomes crowded, customers may be asked to wait outside until others complete their banking, or a staff member can schedule an appointment
- **Enhanced hygiene practices** – hand sanitizing stations will be available throughout each branch location

## Preparing for Your Branch Visit

Please be aware that we've set a few guidelines during this initial phase of reopening to help protect you and your accounts.

- Customers are asked to not enter the building if you feel sick or exhibit any signs of illness.
- **Wear a face covering.** Our staff will be wearing them for the safety of each other and our customers. We ask that you do the same. If you do not have a mask, we encourage you to use our drive-thru for your banking needs.
- For proper identification purposes, we reserve the right to request that you **briefly remove your face covering after entering the outside doors — within security camera view.** For security purposes hats, hoods, and sunglasses should be removed for the duration of your visit.

## Preparing for Your Branch Visit (cont.)

- **Keep your pen.** We encourage our customers to take the bank pen you use during your visit.
- In order to expedite the servicing of your more complex banking needs, we encourage you to call your local branch and set up an appointment.

All safety and sanitation protocols and requirements may be amended at any time, as warranted by guidance from the CDC and/or local health officials. If a member of our team observes visible signs of illness or if someone refuses to comply with a request to remove their face mask, we reserve the right to ask them to use drive-thru services instead.

Though we love to see our customers, please help us keep branch traffic at a minimum during this phase.

- Drive-thru banking is an effective alternative to face-to-face lobby interactions
- Need cash on the go? Our ATM service is available
- Electronic banking options will continue to be an essential and recommended option for customers wishing to conduct their banking from a contact-free standpoint.

Remember you can bank from virtually anywhere, anytime using the following resources.

Through Century's mobile, online, and telephone banking services you can: check balances, transfer funds, deposit checks, find your nearest ATM, and more!

- Mobile Banking: Century Savings Bank app
- Online Banking: [centurysb.com](http://centurysb.com)
- Automated Teller: 877-878-2368

**Thank you for choosing Century.** We appreciate your understanding and assistance in keeping each other safe and healthy. These times may be unprecedented, but our commitment to serving our customers' needs remains the same as it has been since 1865. We're here for you.

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### Branch Locations

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#### Vineland (Main Office)

1376 Sherman Ave. ..... 856-690-9100

#### Vineland

1005 E. Landis Ave. .... 856-691-9600

#### Upper Deerfield

53 Cornwell Dr. .... 856-451-3300

#### Elmer

121 N. Main Street ..... 856-358-2100

#### Mullica Hill

100 N. Main Street ..... 856-478-6200

#### Gibbstown

800 E Broad Street ..... 856-423-1616